



ITEGIC SOLUTIONS

Worldwide studies have shown many organisations fail to realise full value from investments in Information Technology systems. It is also a challenge for IT departments, particularly those operating in small to medium businesses, to balance the running of day to day IT operations with the demands of the organisation to deliver new technologies and IT projects. While some organisations are trying harder to address and overcome these issues they are still encountering difficulties.

The fundamental issue is that the expected benefits of IT projects are often not properly defined and scoped. Organisations don't pay enough atten-

Our mission:

- *Be service focused*
- *Implement IT best practice*
- *Focus on purpose and process*
- *Simplify IT procedures and processes*
- *Break the reactive cycle*
- *De-mystify IT*

tion to how the use of IT will solve business issues or help deliver new business initiatives.

In addition, organisations fail to measure if the use of IT and implementation of new IT systems actually deliver the desired benefits. If organisations are going to overcome these issues they need to adopt proper end-to-end governance practices. While the notion of 'end-to-end governance' may seem like common sense, the pressures to maintain day to day IT operations can make it difficult to put this into practice.

“.. Many organisations fail to realise full value from investments in Information Technology ..”

The adoption of a collective, systematic and integrated approach is essential to increase success rates and to deliver real and measurable benefits to the organisation.

Itegic Solutions is a specialist IT management and consulting firm that focuses exclusively on assisting small to medium businesses with the provision of IT management services. Itegic Solutions understands the IT issues faced by businesses and have the tools and experience to help organisations implement best practice IT management.

Formed in April 2005, Itegic Solutions provides a complete range of professional IT management services. Itegic Solutions has current, first hand experience dealing with IT issues encountered by many businesses. Founding Directors, Paul Lewin and Trevor Mason, have nearly 50 years experience in the IT industry, having worked

in large and medium Corporate, Government and Education sectors. They have an extensive knowledge of a wide range of computer systems and networks spanning Mainframe, UNIX and PC environments. Drawing on knowledge and experience in the IT industry, Itegic Solutions provides IT management services to enable customers to get the most out of their IT systems.

If you are interested in learning more about how Itegic Solutions can help your business please call Trevor Mason on 0400 640 096.



We assist organisations with;

- *Service Delivery*
- *Project Management*
- *Change Management*
- *Business Analysis*
- *Disaster Recovery Planning*
- *Strategic Planning*
- *IT & Business Alignment*
- *Preparation of IT Budgets*
- *Implementation of IT best practice*
- *IT staff recruitment*